

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:	:	Confirmation No. 2808
Schundler, Brett	:	
	:	
Application No. 10/595,111	:	Group Art Unit: 2157
	:	
Filed: August 20, 2007	:	
	:	
For: DISTRIBUTED CALL CENTER AND	:	Examiner: Huang, Miranda
METHOD FOR VOLUNTEER	:	
MOBILIZATION	:	

FILED ELECTRONICALLY ON USPTO EFS-WEB ON(1.7.11) BY LAUREN SIEGEL FOR
PERRY M. FONSECA, REG. NO. 50,975

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

DECLARATION OF BRET SCHUNDLER
Pursuant to 37 CFR §§ 1.131

I, Bret Schundler, declare as follows:

1. I am the inventor in the above-identified application.
2. Attached as Exhibit A are selected design documents and memorandum from prior to December 4, 2002, showing design of a product then in development.
3. Attached as Exhibit B are a collection of exemplary message templates developed prior to December 4, 2002, and used with the product whose design is described in Exhibit A.
4. I affirm that the product whose design is described in Exhibit A and for which exemplary templates are described in Exhibit B is a reduction to practice of the

distributed call center system and method for volunteer mobilization which incorporates the invention as claimed in pending claims 1 - 21 of the above-identified patent application.

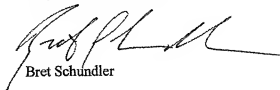
5. I affirm that the product whose design is described in Exhibit A and for which exemplary templates are described in Exhibit B was working and implemented each and every element of pending claims 1 - 21 prior to December 4, 2002, and that Exhibits A and B provide documentation so demonstrating.

6. I affirm that the product whose design is described in Exhibit A for which exemplary templates are described in Exhibit B was working continuously beginning prior to December 4, 2002 through August 20, 2003, which is the date of filing the provisional application 60/496,518, which provides the priority date of the instant application 10/595,111.

I, Bret Schundler, hereby swear that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willfully false statements and the like so made are punishable by fine or imprisonment or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued hereon.

Date: Nov. 4, 2011

Respectfully Submitted



Bret Schundler